Roadblock: The PayPal account has exceeded its sending limit (Error Code: 579048)

Campaign Payment Troubleshooting · https://connectionpoint.com/help/docs/roadblock-the-paypal-account-has-exceeded-its-sending-limit-error-code-579048/

PayPal Error Code 579048 means the account has exceeded its sending limit.

Did you try to contribute to a campaign and receive this error message? This error message refers to the campaign owner's PayPal account, not yours. Please contact the campaign owner and let them know! You may also let us know, and we can contact the owner.

What's going on?

This message means that your PayPal account needs to be verified before you can continue.

In case you're curious as to WHY:

Unverified PayPal accounts have sending limits: They can only send a certain amount of money every month.

But I'm using your system to ACCEPT money, not send it.

Since our system uses a PayPal feature called "Adaptive Payments: Chained Payments," where our fee is removed from your PayPal account in a separate transaction at the same time your contribution is received into your PayPal account, even though you're planning to use us to accept money, you also need to be able to send money.

To verify your PayPal account, simply follow these steps:

1. Log in to your PayPal account.
2. On the account overview page, near your name, click Get Verified.
3. Select the verification method you want to use.
4. Enter your information, then click Continue.
5. Click Confirm, then click Submit.

Important: PayPal Verification usually takes 2-3 business days in the United States and 4-6 business days outside the United States. Unfortunately, the message won't disappear from your campaign until that process is finished, and you can't start accepting contributions until it does.

If you need any help getting through these steps, please contact PayPal.

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